

# BrightRidge<sup>®</sup>

## REMOTE USER GUIDE

# Broadband

### Quick Reference Guide for the BrightRidge IPTV 4K Fire TV Stick



**Power Button**  
Press **Power** button to turn on Fire TV Stick.

**Change Channel**  
**Channel Up:** Press top of **Navigate** ring  
**Channel Down:** Press bottom of **Navigate** ring.

**Navigation**  
Move around the Fire TV environment by using the **Navigate** ring to move up, down, left, and right.

**Back**   
**Home**   
**Menu** 


**Channel Guide**  
**Access Guide:** Press **Menu** button and then press **Select** button.  
**Exit Guide:** Press **Menu** button.

**Volume Bar**  
**Increase Volume:** Press the + on **Volume Bar**.  
**Decrease Volume:** Press the - on **Volume Bar**.

**Mute** 

**Voice Button**  
Use the **Voice** button to search for content, complete actions, and more via Alexa speech commands.

**Select Button**  
Use **Navigate** ring to highlight your desired item in the BrightRidge app, and then press **Select** button (center inside the ring) to make your selection.

**Rewind**   
**Play/Pause**   
**Fast Forward** 

Use the time control buttons or use the **Navigate** ring to rewind, play, pause, or fast forward.

**Rewind:** While watching a program, press left on **Navigate** ring to desired point and press **Select** button.

**Fast-forward:** While watching a program, press right on **Navigate** ring.

**Go Live:** Press **Select** button, use **Navigate** ring to highlight **Go Live**, and press the **Select** button.


## Use the BrightRidge App to access your IPTV service!

For more information or instructions, please visit [www.mybightridge.com](http://www.mybightridge.com) or call BrightRidge Customer Service at (423) 952-5000.



# QUICK START

To begin enjoying your BrightRidge IPTV service, please follow these Quick Start instructions. For more assistance, please call (423) 952-5000.

1. Power on television and then Fire TV Stick.
2. Use **Navigate** ring to locate and select the **BrightRidge App**.
3. Press **Menu** button  and select **Guide** option.
4. Select channel using **Navigate** ring and then press **Select** button to play.

## BRIGHTRIDGE IPTV FEATURES

### Channel Guide

**View other channels:** Press top or bottom on **Navigate** ring to go lower or higher in the guide.

**View other times:** Press left or right on **Navigate** ring to go forward or return to current time.

**Tune to a channel:** Press **Select** button to see program details. Press **Select** button again to tune to program.

### Restart

Restart allows you to start a program that is already in progress from the beginning.

From Play from the beginning pop-up: Press **Select** button.


From a program: Press **Select** button, use **Navigate** ring to highlight **Restart**, press **Select** button.

### Record

**From the guide:** Find a program in the guide, press **Select** button to see details, use **Navigate** ring to highlight **Record**, and press **Select** button. If prompted, choose 'Record this episode only' or 'Record all episodes' based on preference.

**From a program:** Press **Select** button to open menu, highlight **REC**, press **Select** button. If prompted, choose 'Record this episode only' or 'Record all episodes' based on preference.

### Access Recording


Press **Menu** button, use **Navigate** ring to highlight **Profile**  (right of movies) and press **Select** button.

*\*Note: You can view your used recording space in the upper right corner.*


### Audio/Subtitle (Closed Caption)

Press **Select** button, use **Navigate** ring to highlight **Audio/Subtitle**, press the **Select** button.

### Access Replay TV

Press **Menu** button  and select **Guide** option, find the desired channel, press left on **Navigate** ring to see and highlight **Replay**, press **Select** button, and then **Navigate** to and **Select** desired content.

### Filter Controls

Press **Menu** button  and select **Guide** option, use left on **Navigate** ring to select **Filter**, and then choose desired **Filter Category**. **Navigate** to and **Select** desired content.